

## **Teambuilding**

- Communication Skills for Teams
- Cross-Cultural Team Building
- Building a Winning Team Environment
- Managing Diversity on Teams
- Self-Directed Work Teams
- Negotiation, Mediation & Influence
- Alternative Dispute Resolution (ADR)
- Mediating Disputes on Teams
- Facilitator/Mediator Certification (40 hrs)
- Interest-Based Bargaining (IBB)
- Negotiations
  - Getting to Yes
  - o Conflict Resolution
  - Transformative Mediation